












































# Health Plan Participants of HealthCare Partners (HCP)

Following is a summary of our key health plans, including information on billing and claim status.

Plan Name	Line of Business	Submit to	Claims Status <small>*Please allow 30 days from the date of submission for processing</small>
	Medicare Advantage, Medicaid, Commercial	<b>EmblemHealth HCP DIRECT:</b>	
		 Availity <b>Payer ID: 11328</b>	 HCP Customer Service: (800) 877-7587 Available 24/7
		 HealthCare Partners Attn: Claims 501 Franklin Avenue, Suite 300 Garden City, NY 11530	 claims@hcpipa.com
		<b>EmblemHealth Behavioral Health: (Managed by Carelon Behavioral Health)</b>	
 Carelon Behavioral Health P.O. Box 1850 Hicksville, NY 11802-1850			
	Commercial	<b>Anthem BCBS:</b>	
		 Availity For Professional Billing <b>Payer ID: 00803</b> For Hospital/Facility Billing <b>Payer ID: 00303</b>	 (800) 676-2583 Monday-Friday, 8:00am-8:00pm EST Saturday, 9:00am-5:00pm EST
	 Anthem BCBS P.O. Box 1407 Church Street Station New York, NY 10008-1407		
	Medicare Advantage	<b>Humana:</b>	
		 Availity <b>Payer ID: 61101</b>	 (800) 448-6262 Monday-Friday, 8:00am-6:00pm EST
	 Humana MA HMO c/o: Humana Claims Office P.O. Box 14601 Lexington, KY 40512-4601		
	Medicare Advantage	<b>Aetna:</b>	
		 Availity <b>Payer ID: 60054</b>	 (800) 872-3862 (TTY: 711) Monday-Friday, 8:00am-6:00pm EST
	 Aetna Medicare P.O. Box 981106 EL Paso, TX 79998-1106		
	Medicaid	<b>Fidelis:</b>	
		 Availity <b>Payer ID: 11315</b>	 (888) 343-3547 (TTY: 711) Available 24/7
		 Fidelis Medicaid-Professional Claims P.O. Box 898 Amherst, NY 14226-0898	
 Fidelis Medicaid-Facility Claims P.O. Box 806 Amherst, NY 14226-0806			

Plan Name	Line of Business	Submit to	Claims Status * Please allow 30 days from the date of submission for processing
	Medicaid, Commercial	<b>UnitedHealthcare:</b>	 (866) 801-4409 (TTY: 771) Available 24/7
		 Availity <b>Payer ID: 87726</b>	
	Medicaid, Medicare Advantage	<b>VillageCareMAX:</b>	 (800) 469-6292 Available 24/7   ProviderRelations@villagecare.org
		 Change Health <b>Payer ID: 26545</b>	
<p><b>Note:</b> HCP leases our provider network to VCM, allowing VCM members to select HCP Primary Care Physicians as their PCPs and access HCP's participating specialists.</p>		 ILS - VillageCareMAX PO Box 21516 Eagan, MN 55121	 Villagecaremax.org/providers (additional resources available, e.g. the provider portal, manual, & additional necessary tools)
	Medicare Advantage	<b>Elderplan HCP-Contracted PCPs: (new as of 1/01/2026)</b>	 HCP Customer Service: (800) 877-7587 Available 24/7
		 Availity <b>Payer ID: 11328</b>	
		 HealthCare Partners Attn: Claims 501 Franklin Avenue, Suite 300 Garden City, NY 11530	 claims@hcpipa.com
		<b>Elderplan HCP-Contracted Specialists:</b>	 EZ-Net   Elderplan Customer Service: (800) 353-3765, option #2 Monday-Friday, 9:00am-5:00pm EST   iEDI Helpdesk for Electronic Submissions: (866) 924-4634 or TransShuttle Helpdesk: (602) 439-2525 elderplan.org
		 Optum iEDI or TransShuttle <b>Payer ID: 31625</b> (Sign up for electronic payments at elderplan.epayment.center)	
 Elderplan Claims Dept. PO Box 73111 Newnan, GA 30271-3111	 elderplan.org		

For questions, call our Customer Engagement Center at (800) 877-7587, available 24/7, or contact your Provider Relations Specialist.