

2025 Telehealth Coding and Billing Tips

TELEHEALTH/TELEMEDICINE		
Visit With a Provider that Uses Telecommunication system Between a Provider and Patient		
POS and Modifiers		
POS 02	Telehealth - The location where health services and health related services are provided or received, through a telecommunication system. Patient is not located in their home when receiving health services through telecommunications system. Note: This Telehealth POS code does not apply to Originating Site facilities billing a facility fee.	
POS 10	Location where health services and health related services are provided through telecommunication technology. Patient is located in their own home (other than a hospital or other facility where the patient receives care in a private residence).	
Modifier 93	Synchronous Telemedicine Service rendered via telephone or other real-time interactive audio-only telecommunications system. (Effective 1/1/2025). Note: Use this modifier only when audio-only Telehealth service is rendered in patient’s home.	
Modifier 95	Synchronous Telemedicine Service Rendered Via a Real-Time Interactive Audio and Video Telecommunications system.	
Modifier G0 (GZero)	Telehealth services furnished for purposes of diagnosis, evaluation, or treatment of symptoms of an acute stroke.	
Common Medicare Telehealth Services		
Place of Service (POS) equal to what it would have been had the service been furnished in-person Modifier 95, indicating that the service rendered was actually performed via telehealth Note: Before billing, refer to your payer guidelines on reporting applicable POS and Modifier.		
CPT Codes 99202-99205	Office or other outpatient visits	New patient
CPT Codes 99221-99215	Office or other outpatient visits	Established patient
HCPCS Codes G0438	Annual Wellness Visit: includes a personalized prevention plan of service (PPS). Initial visit	
HCPCS Codes G0439	Annual Wellness Visit: includes a personalized prevention plan of service (PPS). Subsequent visit	
HCPCS Codes G0425 - G0427	Telehealth consultations, emergency department or initial inpatient	
HCPCS Codes G0406 - G0408	Follow up inpatient telehealth consultations furnished to beneficiaries in hospitals or SNFs	
CPT Codes 99217 - 99220, 99234 - 99236	Facility Observation Visits/Discharge	New/Established patient
CPT Codes 99221 - 99223, 99238 - 99239	Inpatient Hospital Visits/Discharge	
CPT Codes 99281 - 99285	Emergency Departments Visits	
CPT Codes 99291 - 99292	Critical Care Services	
CPT Codes 99304 - 99306, 99315 - 99316	Nursing Facility Visits/Discharge	
CPT Codes 99341 - 99345, 99347 - 99350	Home Visits	
Non-Medicare Telehealth/Telemedicine Services		
Telemedicine Service CPT Codes not billable for Medicare Payments		
Note: For Medicare services involving Telealth, use CPT codes 99202-99215 plus Modifier 95		
CPT Codes 98000-98003	Synchronous Audio-Video Evaluation and Management Services	New patient
CPT Codes 98004-98007	Synchronous Audio-Video Evaluation and Management Services	Established patient
CPT Codes 98008-98011	Synchronous Audio-Only Evaluation and Management Services	New patient
CPT Codes 980012-98015	Synchronous Audio-Only Evaluation and Management Services	Established patient
E-Visits		
All types of locations including the patient’s home, and in all areas. May have non-face-to-face patient-initiated communications.		
Communication between a patient and physician through an online patient portal		
CPT Code 99421	up to 7 days (5-10 min)	New/Established patient
CPT Code 99422	up to 7 days (11-20 min)	
CPT Code 99423	up to 7 days (21 or more min)	
Communication between a patient and qualified non-physician through an online patient portal		
HCPS Code G2061	up to 7 days (5-10 min)	New/Established patient
HCPS Code G2062	up to 7 days (11-20 min)	
HCPS Code G2063	up to 7 days (21 or more min)	
Remote Evaluation of Patient-Submitted Images and Video, Including Interpretation		
HCPS Code G2010	Not related to an E/M within the previous 7 days, not leading to an E/M within next 24 hours	New/Established patient
Remote Monitoring/Collection Biological Data		
CPT Code 99453	Remote monitoring of physiologic parameter(s) (g. weight, blood pressure, pulse oximetry, respiratory flow), initial; set-up and patient education on use of equipment.	New/Established patient
CPT Code 99454	Remote monitoring of physiologic parameter(s) (g. weight, blood pressure, pulse oximetry, respiratory flow), initial; device(s) supply with daily recording (s) or programmed alert(s) transmission, each 30 days.	
CPT Code 99473	Self-measured blood pressure using a device validated for clinical accuracy; patient education/training and device calibration.	
CPT Code 99474	Separate self-measurement of two readings one minute apart, twice daily over a 30 day period (minimum 12 readings). Subsequent communication of a treatment plan to the patient.	

Remote Monitoring Management Clinical/Physicians/Other Qualified Health Care Professionals		
CPT Code 99457	Remote physiologic monitoring treatment management services, requiring interactive communication with the patient/caregiver during the month; during the month; first 20 minutes.	New /Established patient
CPT Code 99458	Remote physiologic monitoring treatment management services, requiring interactive communication with the patient/caregiver during the month; during the month; first 20 minutes.	
Services Rendered by In-Network Providers		
Virtual Check-In		
In all areas (not just rural). The patient must verbally consent to receive virtual check-in services (can be obtained before or at the time of service) Brief communication by physician or qualified health care professional via telephone or other telecommunications device		
CPT Code 98016	Not related to an E/M within the previous 7 days, not leading to an E/M within next 24 hours (5-10min)	Established patient only
Telephone Calls For Patient Management (Qualified Health Care Professionals)		
CPT Code 99441	Not related to an E/M within the previous 7 days, not leading to an E/M within next 24 hours (5-10 min)	New /Established patient
CPT Code 99442	Not related to an E/M within the previous 7 days, not leading to an E/M within next 24 hours (11-20 min)	
CPT Code 99443	Not related to an E/M within the previous 7 days, not leading to an E/M within next 24 hours (21-30 min)	
Telephone Calls For Patient Management (Non-Physician Health Care Professional)		
CPT Code 98966	Not related to an E/M within the previous 7 days, not leading to an E/M within next 24 hours (5-10 min)	New /Established patient
CPT Code 98967	Not related to an E/M within the previous 7 days, not leading to an E/M within next 24 hours (11-20 min)	
CPT Code 98968	Not related to an E/M within the previous 7 days, not leading to an E/M within next 24 hours (21-30 min)	
Remote Monitoring/Collection and Interpretation of Physiologic Data		
CPT Code 99091	Minimum of 30 minutes/each 30 days	
Telehealth Facility Fee		
HCPS Code Q3014	Telehealth Originating Site Facility Fee	Billed by facility where patient located. Note: However, locations that are temporarily eligible will not receive a facility fee.

For additional information on coding and tips, please visit our website at [HealthCarePartnersNY.com](https://www.healthcarepartnersny.com)