

2024 Telehealth Coding and Billing Tips

Screening for COVID-19

For **asymptomatic** individuals who are being screened for COVID-19 and have no known exposure to the virus, and the **test results** are either **unknown or negative**.

ICD 10-CM code **Z11.52** Encounter for screening for COVID-19. Should be assigned for encounters for screening for COVID-19 infection.

Possible/Actual Exposure to COVID-19

Encounter for **possible exposure**

Encounter for **actual exposure**

Z03.818 Encounter for observation for suspected exposure to other biological agents ruled out

Z20.822 Contact with and (suspected) exposure to COVID-19.

Signs/Symptoms related to COVID-19

For patients presenting with any signs/symptoms relating to COVID-19 (such as fever, shortness of breath, cough, fatigue) **where definitive diagnosis has not been established**, assign the appropriate code(s) for each of the presenting signs and symptoms plus any conditions that are not an integral part of a disease process when present.

R06.02 Shortness of breath

R53.83 Other fatigue

R50.9 Fever unspecified

R05.1 Acute cough

R05.2 Subacute cough

R05.3 Chronic cough

R05.9 Cough, unspecified

Only Confirmed/Positive COVID-19

ICD 10-CM code **U07.1**

Post COVID-19 Only

ICD 10-CM code **U09.9**

Post COVID-19 condition, unspecified

COVID-19 ICD 10- CM Codes

New ICD 10-CM code D68.69	Other Thrombophilia (COVID-19 associated hypercoagulability) Effective 10/1/2023	ICD 10-CM code M35.89	Other specified systemic involvement of connective tissue
New ICD 10-CM code D68.8	Other Specified Coagulation Defects (COVID-19 associated coagulopathy) Effective 10/1/2023	ICD 10-CM code Z11.52	Encounter for screening for COVID-19
ICD 10-CM code J12.82	Pneumonia due to coronavirus disease	ICD 10-CM code Z86.16	Personal history of COVID-19
ICD 10-CM code M35.81	Multisystem inflammatory syndrome	ICD 10-CM code Z20.822	Contact with and (suspected) exposure to COVID-19

Modifier **CS** Use the CS modifier on applicable claim lines to identify the service as subject to the cost-sharing waiver for COVID-19 testing-related services.

COVID-19 Vaccination Status

ICD 10-CM Code **Z28.310**

Unvaccinated for COVID-19

ICD 10-CM Code **Z28.311**

Partially Vaccinated for COVID-19

Special Services

CPT Code 99072 Additional supplies, materials, and clinical staff time over and above those usually included in an office visit or other non-facility service(s), when performed during a Public Health Emergency as defined by law, due to respiratory-transmitted infectious disease.

TELEHEALTH/TELEMEDICINE (COVID-19)

Visit with a provider that uses telecommunication system between a provider and patient

For the COVID-19 Pandemic Emergency CMS has expanded access to Telehealth services for Medicare patients. Services can be provided in all settings, including a patient's home. Providers also can evaluate beneficiaries who have audio phones only.

Refer to your payer guidelines on reporting Telehealth/Telemedicine.

POS and Modifiers

POS 02 Telehealth - The location where health services and health related services are provided or received, through a telecommunication system. Patient is **not** located in their home when receiving health services through telecommunications system.
Note: This Telehealth POS code does not apply to Originating Site facilities billing a facility fee.

POS 10 Location where health services and health related services are provided through telecommunication technology. Patient is located in their own home (other than a hospital or other facility where the patient receives care in a private residence).

Modifier **95** Synchronous Telemedicine Service Rendered Via a Real-Time Interactive Audio and Video Telecommunications system.

Modifier **GT** Via Interactive Audio and Video Telecommunications Systems.

Note: Except for institutional claims, Medicare stopped using this modifier after POS-02 was introduced. Use this modifier if billing CAH Optional Payment Method II. Commercial carriers request it.

Modifier **G0 (GZero)** Telehealth services furnished for purposes of diagnosis, evaluation, or treatment of symptoms of an acute stroke.

Common Medicare Telehealth Services

When billing professional claims for all Telehealth services and for the duration of COVID-19 Emergency, bill with:
Place of Service (POS) equal to what it would have been had the service been furnished in-person
Modifier 95, indicating that the service rendered was actually performed via telehealth
Note: Before billing, refer to your payer guidelines on reporting applicable POS and Modifier.

CPT Codes 99202 - 99215 Note: CPT Code 99201 is no longer valid	Office or other outpatient visits	New/Established patient
HCPCS Codes G0438	Annual Wellness Visit: includes a personalized prevention plan of service (PPS). Initial visit	To the extent the 1135 waiver requires an established relationship. HHS will not conduct audits to ensure that such a prior relationship existed for claims submitted during this public health emergency.
HCPCS Codes G0439	Annual Wellness Visit: includes a personalized prevention plan of service (PPS). Subsequent visit	
HCPCS Codes G0425 - G0427	Telehealth consultations, emergency department or initial inpatient	
HCPCS Codes G0406 - G0408	Follow up inpatient telehealth consultations furnished to beneficiaries in hospitals or SNFs	

Temporary Added Telehealth Services for the COVID-19 Pandemic Emergency (Medicare; health plans may also extend to other lines of business)		
CPT Codes 99217 - 99220, 99234 - 99236	Facility Observation Visits/Discharge	New/Established patient
CPT Codes 99221 - 99223, 99238 - 99239	Inpatient Hospital Visits/Discharge	
CPT Codes 99281 - 99285	Emergency Departments Visits	
CPT Codes 99291 - 99292	Critical Care Services	
CPT Codes 99304 - 99306, 99315 - 99316	Nursing Facility Visits/Discharge	
CPT Codes 99341 - 99345, 99347 - 99350	Home Visits	
E-Visits		
All types of locations including the patient's home, and in all areas. May have non-face-to-face patient-initiated communications.		
Communication between a patient and qualified non-physician through an online patient portal		
CPT Code 99421	up to 7 days (5-10 min)	New/Established patient
CPT Code 99422	up to 7 days (11-20 min)	
CPT Code 99423	up to 7 days (21 or more min)	
Communication between a patient and qualified non-physician through an online patient portal		
HCPS Code G2061	up to 7 days (5-10 min)	New/Established patient
HCPS Code G2062	up to 7 days (11-20 min)	
HCPS Code G2063	up to 7 days (21 or more min)	
Remote Evaluation of Patient-Submitted Images and Video, Including Interpretation		
HCPS Code G2010	Not related to an E/M within the previous 7 days, not leading to an E/M within next 24 hours	New/Established patient
Remote Monitoring/Collection Biological Data		
CPT Code 99453	Remote monitoring of physiologic parameter(s) (g. weight, blood pressure, pulse oximetry, respiratory flow), initial; set-up and patient education on use of equipment.	New/Established patient
CPT Code 99454	Remote monitoring of physiologic parameter(s) (g. weight, blood pressure, pulse oximetry, respiratory flow), initial; device(s) supply with daily recording (s) or programmed alert(s) transmission, each 30 days.	
CPT Code 99473	Self-measured blood pressure using a device validated for clinical accuracy; patient education/training and device calibration	
CPT Code 99474	Separate self-measurement of two readings one minute apart, twice daily over a 30 day period (minimum 12 readings). Subsequent communication of a treatment plan to the patient	
Remote Monitoring Management Clinical/Physicians/Other Qualified Health Care Professionals		
CPT Code 99457	Remote physiologic monitoring treatment management services, requiring interactive communication with the patient/caregiver during the month; each additional 20 minutes (List separately in addition to code for procedure).	New/Established patient
CPT Code 99458	Remote physiologic monitoring treatment management services, requiring interactive communication with the patient/caregiver during the month; each additional 20 minutes (List separately in addition to code for procedure).	
Services Rendered by In-Network Providers		
Virtual Check-In		
In all areas (not just rural). The patient must verbally consent to receive virtual check-in services (can be obtained before or at the time of service) Brief communication by physician or qualified health care professional via telephone or other telecommunications device		
HCPCS Code G2012	Not related to an E/M within the previous 7 days, not leading to an E/M within next 24 hours (5-10min)	New/Established patient
Telephone Calls For Patient Management (Qualified Health Care Professionals)		
CPT Code 99441	Not related to an E/M within the previous 7 days, not leading to an E/M within next 24 hours (5-10 min)	New/Established patient
CPT Code 99442	Not related to an E/M within the previous 7 days, not leading to an E/M within next 24 hours (11-20 min)	
CPT Code 99443	Not related to an E/M within the previous 7 days, not leading to an E/M within next 24 hours (21-30 min)	
Telephone Calls For Patient Management (Non-Physician Health Care Professional)		
CPT Code 98966	Not related to an E/M within the previous 7 days, not leading to an E/M within next 24 hours (5-10 min)	New/Established patient
CPT Code 98967	Not related to an E/M within the previous 7 days, not leading to an E/M within next 24 hours (11-20 min)	
CPT Code 98968	Not related to an E/M within the previous 7 days, not leading to an E/M within next 24 hours (21-30 min)	
Remote Monitoring/Collection and Interpretation of Physiologic Data		
CPT Code 99091	Minimum of 30 minutes/each 30 days	Reimbursed separately by Medicare
Telehealth Facility Fee		
HCPS Code Q3014	Telehealth Originating Site Facility Fee	Billed by facility where patient located. Note: However, locations that are temporarily eligible will not receive a facility fee.

For additional information on coding and tips, please visit our website at [HealthCarePartnersNY.com](https://www.healthcarepartnersny.com)