

# Telehealth and COVID-19 2021-2022 Coding and Billing

Screening for COVID-19	
For <b>asymptomatic</b> individuals who are being screened for COVID-19 and have no known exposure to the virus, and the <b>test results</b> are either <b>unknown or negative</b> .	
ICD 10-CM code <b>Z11.52</b> Encounter for screening for COVID-19. This code will only be used if asymptomatic otherwise use the appropriate symptom code. <b>Effective 01/01/2021</b>	
Possible/Actual Exposure to COVID-19	
Encounter for <b>possible exposure</b>	Encounter for <b>actual exposure</b>
<b>Z03.818</b> Encounter for observation for suspected exposure to other biological agents ruled out	<b>Z20.822</b> Contact with and (suspected) exposure to COVID-19. <b>Effective 01/01/2021</b>
Signs/Symptoms related to COVID-19	
For patients presenting with any signs/symptoms relating to COVID-19 (such as fever, shortness of breath, cough, fatigue) <b>where definitive diagnosis has not been established</b> , assign the appropriate code(s) for each of the presenting signs and symptoms plus any conditions that are not an integral part of a disease process when present.	
<b>R06.02</b> Shortness of breath	<b>R53.83</b> Other fatigue
<b>Effective 10/01/2021</b>	
<b>R05.1</b> Acute cough	<b>R05.2</b> Subacute cough
<b>R05.3</b> Chronic cough	<b>R05.9</b> Cough, unspecified
Only Confirmed/Positive COVID-19	
Date of Service <b>03/31/2020</b> or prior	Date of Service effective <b>04/01/2020</b>
ICD 10-CM code <b>B97.29 - Other coronavirus as the cause of diseases classified elsewhere</b> , should be used to report a patient who has tested positive for COVID-19	ICD 10-CM code <b>U07.1</b> - Should be used to report a patient who has tested positive for COVID-19
<b>Effective 10/01/2021</b>	
Post COVID-19 Only	
ICD 10-CM code <b>U09.9</b>	Post COVID-19 condition, unspecified
New COVID-19 ICD 10- CM Codes - Effective 01/01/2021	
ICD 10-CM code <b>J12.82</b> Pneumonia due to coronavirus disease 2019	ICD 10-CM code <b>Z11.52</b> Encounter for screening for COVID-19
ICD 10-CM code <b>M35.81</b> Multisystem inflammatory syndrome	ICD 10-CM code <b>Z86.16</b> Personal history of COVID-19
ICD 10-CM code <b>M35.89</b> Other specified systemic involvement of connective tissue	ICD 10-CM code <b>Z20.822</b> Contact with and (suspected) exposure to COVID-19
Modifier <b>CS</b> Use the CS modifier on applicable claim lines to identify the service as subject to the cost-sharing waiver for COVID-19 testing-related services.	
Special Services	
<b>CPT Code 99072</b> Additional supplies, materials, and clinical staff time over and above those usually included in an office visit or other non-facility service(s), when performed during a Public Health Emergency as defined by law, due to respiratory-transmitted infectious disease. <b>Effective 09/08/2020</b>	
TELEHEALTH/TELEMEDICINE (COVID-19)	
Visit with a provider that uses telecommunication system between a provider and patient	
For the COVID-19 Pandemic Emergency CMS has expanded access to Telehealth services for Medicare patients. <b>Effective 03/06/20</b> -Services can be provided in all settings, including a patient's home. Providers also can evaluate beneficiaries who have audio phones only. <b>Refer to your payer guidelines on reporting Telehealth/Telemedicine.</b>	
POS and Modifiers	
<b>POS 02</b>	Telehealth - The location where health services and health related services are provided or received, through a telecommunication system. <b>Note:</b> This Telehealth POS code does not apply to Originating Site facilities billing a facility fee.
Modifier <b>95</b>	Synchronous Telemedicine Service Rendered Via a Real-Time Interactive Audio and Video Telecommunications system.
Modifier <b>GT</b>	Via Interactive Audio and Video Telecommunications Systems. <b>Note:</b> Except for institutional claims, Medicare stopped using this modifier in 2017 after POS-02 was introduced. Use this modifier if billing CAH Optional Payment Method II. Commercial carriers request it.
Modifier <b>G0 (GZero)</b>	Telehealth services furnished for purposes of diagnosis, evaluation, or treatment of symptoms of an acute stroke.
Common Medicare Telehealth Services	
When billing professional claims for all Telehealth services <b>effective 03/01/2020</b> and for the duration of COVID-19 Emergency, bill with: <b>Place of Service (POS)</b> equal to what it would have been had the service been furnished in-person <b>Modifier 95</b> , indicating that the service rendered was actually performed via telehealth <b>Note:</b> Before billing, refer to your payer guidelines on reporting applicable POS and Modifier.	
CPT Codes <b>99202 - 99215</b> <b>Note:</b> CPT Code 99201 is no longer valid for dates of service on and after January 1, 2021	Office or other outpatient visits
HCPCS Codes <b>G0438</b>	Annual Wellness Visit: includes a personalized prevention plan of service (PPS). Initial visit
HCPCS Codes <b>G0439</b>	Annual Wellness Visit: includes a personalized prevention plan of service (PPS). Subsequent visit
HCPCS Codes <b>G0425 - G0427</b>	Telehealth consultations, emergency department or initial inpatient
HCPCS Codes <b>G0406 - G0408</b>	Follow up inpatient telehealth consultations furnished to beneficiaries in hospitals or SNFs
Temporary Added Telehealth Services for the COVID-19 Pandemic Emergency (Medicare; health plans may also extend to other lines of business)	
CPT Codes <b>99217 - 99220, 99234 - 99236</b>	Facility Observation Visits/Discharge
CPT Codes <b>99221 - 99223, 99238 - 99239</b>	Inpatient Hospital Visits/Discharge
CPT Codes <b>99281 - 99285</b>	Emergency Departments Visits
CPT Codes <b>99291 - 99292</b>	Critical Care Services
CPT Codes <b>99304 - 99306, 99315 - 99316</b>	Nursing Facility Visits/Discharge
CPT Codes <b>99341 - 99345, 99347 - 99350</b>	Home Visits
<b>New/Established patient (effective 03/01/20 for the COVID-19 emergency)</b>	

E-Visits		
All types of locations including the patient's home, and in all areas. May have non-face-to-face patient-initiated communications.		
Communication between a patient and <b>qualified non-physician</b> through an online patient portal		
CPT Code <b>99421</b>	up to 7 days (5-10 min)	<b>New/Established patient</b> (effective 03/01/20 for the <b>COVID-19 emergency</b> )
CPT Code <b>99422</b>	up to 7 days (11-20 min)	
CPT Code <b>99423</b>	up to 7 days (21 or more min)	
Communication between a patient and <b>qualified non-physician</b> through an online patient portal		
HCPS Code <b>G2061</b>	up to 7 days (5-10 min)	<b>New/Established patient</b> (effective 03/01/20 for the <b>COVID-19 emergency</b> )
HCPS Code <b>G2062</b>	up to 7 days (11-20 min)	
HCPS Code <b>G2063</b>	up to 7 days (21 or more min)	
Remote Evaluation of Patient-Submitted Images and Video, Including Interpretation		
HCPS Code <b>G2010</b>	Not related to an E/M within the previous 7 days, not leading to an E/M within next 24 hours	<b>New/Established patient</b> (effective 03/01/20 for the <b>COVID-19 emergency</b> )
Remote Monitoring/Collection Biological Data		
CPT Code <b>99453</b>	Remote monitoring of physiologic parameter(s) (g. weight, blood pressure, pulse oximetry, respiratory flow), initial; <b>set-up and patient education on use of equipment.</b>	<b>New/Established patient</b> (effective 03/01/20 for the <b>COVID-19 emergency</b> )
CPT Code <b>99454</b>	Remote monitoring of physiologic parameter(s) (g. weight, blood pressure, pulse oximetry, respiratory flow), <b>initial</b> ; device(s) supply with daily recording (s) or programmed alert(s) transmission, each 30 days.	
CPT Code <b>99473</b>	Self-measured blood pressure using a device validated for clinical accuracy; patient education/training and device calibration	
CPT Code <b>99474</b>	Separate self-measurement of two readings one minute apart, twice daily over a 30 day period (minimum 12 readings). Subsequent communication of a treatment plan to the patient	
Remote Monitoring Management Clinical/Physicians/Other Qualified Health Care Professionals		
CPT Code <b>99457</b>	Remote physiologic monitoring treatment management services, requiring interactive communication with the patient/caregiver during the month; <b>each additional 20 minutes (List separately in addition to code for procedure).</b>	<b>New/Established patient</b> (effective 03/01/20 for the <b>COVID-19 emergency</b> )
CPT Code <b>99458</b>	Remote physiologic monitoring treatment management services, requiring interactive communication with the patient/caregiver during the month; <b>each additional 20 minutes (List separately in addition to code for procedure).</b>	
Services Rendered by In-Network Providers		
Virtual Check-In		
In all areas (not just rural). The patient must verbally consent to receive virtual check-in services (can be obtained before or at the time of service) Brief communication by physician or qualified health care professional via telephone or other telecommunications device		
HCPCS Code <b>G2012</b>	Not related to an E/M within the previous 7 days, not leading to an E/M within next 24 hours (5-10min)	<b>New/Established patient</b> (effective 03/01/20 for the <b>COVID-19 emergency</b> )
Telephone Calls For Patient Management (Qualified Health Care Professionals)		
CPT Code <b>99441</b>	Not related to an E/M within the previous 7 days, not leading to an E/M within next 24 hours (5-10 min)	<b>New/Established patient</b> (effective 03/01/20 for the <b>COVID-19 emergency</b> )
CPT Code <b>99442</b>	Not related to an E/M within the previous 7 days, not leading to an E/M within next 24 hours (11-20 min)	
CPT Code <b>99443</b>	Not related to an E/M within the previous 7 days, not leading to an E/M within next 24 hours (21-30 min)	
Telephone Calls For Patient Management (Non-Physician Health Care Professional)		
CPT Code <b>98966</b>	Not related to an E/M within the previous 7 days, not leading to an E/M within next 24 hours (5-10 min)	<b>New/Established patient</b> (effective 03/01/20 for the <b>COVID-19 emergency</b> )
CPT Code <b>98967</b>	Not related to an E/M within the previous 7 days, not leading to an E/M within next 24 hours (11-20 min)	
CPT Code <b>98968</b>	Not related to an E/M within the previous 7 days, not leading to an E/M within next 24 hours (21-30 min)	
Remote Monitoring/Collection and Interpretation of Physiologic Data		
CPT Code <b>99091</b>	Minimum of 30 minutes/each 30 days	Unbundled on 01/01/ 2018 and reimbursed separately by Medicare
Telehealth Facility Fee		
HCPS Code <b>Q3014</b>	Telehealth Originating Site Facility Fee	Billed by facility where patient located. <b>Note:</b> However, locations that are temporarily eligible will not receive a facility fee.

For additional information on coding and tips, please visit our website at [HealthCarePartnersNY.com](https://www.healthcarepartnersny.com)