



## New York State Electronic Visit Verification (EVV) Medicaid Program Overview and Next Steps

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### WHAT IS ELECTRONIC VISIT VERIFICATION (EVV)?

Electronic Visit Verification, or EVV, is an electronic system that verifies when provider visits occur and captures the date and time of the visit, the location of the visit, the person who received the services, the person who provided the services, and the services provided. In most cases, a signature or voice verification from the individual receiving the services can also be captured.

The 21st Century Cures Act (the Cures Act) was signed into law on December 13, 2016, mandating that states implement Electronic Visit Verification (EVV) for all Medicaid-funded personal care services (PCS) and home health care services (HHCS) that require an in-home visit by a provider.

The following are the compliance deadlines established by the Cures Act:

- Personal Care Services – 1/1/2021\*
- Home Health Care Services – 1/1/2023

\*NYS received a Good Faith Effort Extension, extending the deadline from 2020 to 2021 for Personal Care Services.

Failure to meet these deadlines will result in decreased federal funding to the State Medicaid program from Centers for Medicare and Medicaid Services (CMS).

The goals of EVV are to ensure timely service delivery for members, including real-time service gap reporting and monitoring, reduce the administrative burden associated with paper timesheet processing and generate cost savings from the prevention of fraud, waste, and abuse. It aims to strengthen quality assurance by improving the health and welfare of individuals through validation of delivery of services.

The Cures Act requires that EVV systems capture the following six data points:

- Service type
- Individual receiving the service
- Date of service
- Location of service delivery
- Individual providing the services
- Begin and end times of service

### WHO IS SUBJECT TO EVV?

The Cures Act requires that any Medicaid-funded personal care services (PCS) and home health care services (HHCS) that begin or end in the home be subject to EVV. Any provider billing Medicaid for personal care services that begin or end in the home for the following services, is subject to EVV:

- 1905(a)(24) State Plan Personal Care Benefit
  - Consumer Directed Personal Assistance (CDPA)
  - Personal Care Assistance (PCA I & II)



- 1915(c) Home and Community Based Services waivers
  - Children's Waiver
  - Nursing Home Transition and Diversion (NHTD) waiver
  - Traumatic Brain Injury (TBI) waiver
  - Office for People with Developmental Disabilities (OPWDD) comprehensive waiver
- 1115 Demonstration
  - CDPA
  - PCA I & II

Please review the [EVV Applicable Billing Codes document](#) on the EVV website to learn more about applicable services starting in 2021.

## WHAT IS NEW YORK DOING?

### New York State "Choice Model"

Following a series of engagements with a wide variety of stakeholders and carefully considering input from Medicaid beneficiaries, family caregivers, providers, advocates, partner agencies and Electronic Visit Verification (EVV) solution providers, including information gathered from a Request for Information (RFI), New York has elected to proceed with the Choice Model for implementing EVV.

New York selected the Choice Model for the following reasons: (1) it best ensures that consumers will have EVV options from which to consider when selecting a provider; (2) it gives providers of service the flexibility to select an option that best meets their business needs and the needs of the consumers they serve; and (3) it recognizes that many providers serving New York's Medicaid consumers have already implemented EVV systems that meet the requirements of the Cures Act, preserving the investment that has already been made, avoiding duplicative costs, and eliminating disruption to consumers and caregivers.

To implement the Choice Model, NYSDOH will require that providers of Medicaid-funded personal care services (PCS) select and implement an EVV system that meet the requirements of the 21st Century Cures Act by January 1, 2021. Providers of Medicaid-funded Home Health Care Services (HHCS) will be required to select and implement such systems by January 1, 2023. In addition, providers will be required to submit EVV data to NYSDOH, which will be aggregated for reporting and audit purposes.

To learn more about NYS EVV requirements policies, please review the [EVV Program Guidelines and Requirements document](#) posted to the EVV Website.

To meet the requirements of the 21st Century Cures act, CMS Guidance, and the NYSDOH EVV Program Guidelines and Requirements, NYSDOH is requiring an attestation from Providers/Fiscal Intermediaries subject to EVV.

To view the EVV Attestation, please see [EVV Program Guidelines and Requirements document](#)

The link to complete and electronically sign the EVV Attestation is forthcoming and will be provided once the link is available and will be communicated through the EVV Listserv and EVV Website.

## HOW DO I SUBMIT EVV DATA TO THE NYS DATA AGGREGATOR?

New York State Department of Health (NYSDOH) is providing statewide EVV aggregation through the New York Medicaid Management System (MMIS) known as eMedNY. In addition to the six (6) required data points above, providers and provider agencies will be required to transmit additional visit related data elements to the EVV aggregator (eMedNY) in order for the record to be successfully pass into and be stored in the eMedNY system.



Providers subject to EVV should review the [EVV Technical User Guide](#) and [Interface Control Document \(ICD\)](#) to learn how to successfully submit EVV Data to NYSDOH. The Electronic Visit Verification User Guide details much of how to get started with submitting the EVV record (enrolling and using the API Dashboard), and then the Interface Control Document is where the technical specifications to create the EVV record are located.

NYSDOH has scheduled multiple public opportunities for stakeholder engagement, including EVV Technical Assistance calls. Technical Assistance Calls aim to coordinate implementation of the New York EVV Choice Model. Calls will focus on detailed statewide aggregator requirements, definitions of EVV data needs, submission interface, and testing collaboration.

To sign up for the EVV Technical Assistance calls, please visit the [EVV website](#) to register.

## WHAT ARE MY NEXT STEPS?

### 1. Join the EVV Listserv

- To be notified of upcoming collaboration opportunities, please be sure to subscribe to the NYS EVV Listserv at [listserv@listserv.health.state.ny.us](mailto:listserv@listserv.health.state.ny.us). Please be sure to include the following in the body of your email sign-up request: SUBSCRIBE EVV-L YourFirstName YourLastName

### 2. Review the [NYS EVV Website](#) and [Document Repository](#) for the latest published EVV documentation and policies.

### 3. Attended the Technical Assistance calls to learn more about EVV data submission

- To sign up for the EVV Technical Assistance calls, please visit the [EVV website](#) to register.

### 4. Ensure eMedNY Enrollment

- For those not already enrolled:
  - Please visit the website at [www.emedny.org](http://www.emedny.org)
  - Click on the Provider Enrollment tab to get the process started
  - The Provider Enrollment Guide can also be accessed to help with choosing the correct enrollment in NYS Medicaid
  - Support staff for enrollment with NYS Medicaid can be reached by calling eMedNY Provider Enrollment at (800) 343-9000.

### 5. Review, Sign and Send EVV Attestation

- To view the EVV Attestation, please see [EVV Program Guidelines and Requirements document](#)
- The link to complete and electronically sign the EVV Attestation is forthcoming and will be provided once the link is available and will be communicated through the EVV Listserv and EVV Website.

### 6. Review NYS EVV User Manual and the Interface Control Document (ICD)

- Please review the NYS [EVV Technical User Guide](#) for detailed instructions on Registering with the eMedNY Portal, how to obtain an API key, and testing requirements.
- Please review the [EVV Interface Control Document \(ICD\)](#) to learn more about detailed EVV data submission requirements.

### 7. Begin working with NYSDOH to test API Connectivity and testing EVV data submission

### 8. Begin submitting EVV data to the NYS Data Aggregator beginning 1/1/2021

## FOR MORE INFORMATION:

Visit the [EVV Website](#)

Contact our email: [EVVHelp@health.ny.gov](mailto:EVVHelp@health.ny.gov)

To learn more about EVV, please review the [EVV FAQs](#) and [EVV Technical FAQs](#).