

HealthCare Partners, IPA

Additional Set-Up

Web: HealthCarePartnersNY.com E-mail: EZNetHelpDesk@hcpipa.com

Request for EZ-Net Access

EZ-Net is the Internet Tool to help providers manage their HealthCare Partners patients. EZ-Net allows you and your staff to:

- •Verify member eligibility
- •Submit requests for authorization and view the status of prior referral requests
- •View the status of claims
- •View contact data for providers in the HealthCare Partners, IPA network

What infrastructure do you need to use it?

Date:

All you need is a computer with access to the Internet. The service is faster if the Internet service is broadband (DSL or cable modem). You can also access EZ-Net via dial-up Internet providers.

- Please use Internet Explorer only; some parts of the system do not display properly in other browsers.
- Some providers who use *America Online* (AOL) have trouble accessing EZ-Net through AOL's proprietary Internet browser. Our EZ-Net Support team can help you test your access to EZ-Net. Please call 1-516-394-5639 to speak with an EZ-Net Support team member.

To request an EZ-Net ID and Password, complete this form and return-fax it to (516) 394-5625.

Practice Name:	Tax ID #:	-
Provider's Full Name	NY State License #:	_
Provider's Phone Number: ()	Provider's Fax Number: ()	-
Today's Date:		
Requested by (Name/Title):		
E-Mail Address:		_
For HCP Use Only:		
Completed By:	Initial Set-Up	